



THE 2009 Continuing Education Series

Additional-
Classes Added!

OFFERED BY SERVICEMASTER CLEAN OF ALEXANDRIA, VA, FT. WASHINGTON, MD & WASHINGTON, DC

PRESENTER:

CHRISTOPHER COFFIN

Chris is the Director of Production, Safety and Education at ServiceMaster of Alexandria, VA, Ft. Washington, MD and Washington, DC. He holds the following certifications: IICRC: WRT: Water Restoration Technician, ASD: Applied Structural Drying; NADCA: Air Systems Cleaning Specialist; OSHA: Certified Lead Abatement Supervisor; HAZWOPER 40 Certified; CMR: Certified Mold Remediator; Certified in Clean Space Encapsulation systems course by Basement Systems; MRT: Mold Remediation Technician; Certified CE (Continuing Education) Instructor -Virginia, Maryland, & Washington DC Insurance Continuing Education Board; is a member of RIA (Restoration Industry Association), NADCA (National Air Duct Cleaning Association, and IAQA (Indoor Air Quality Association) and has completed many ServiceMaster training courses.

2009 COURSES CURRENTLY SCHEDULED:

Mold Remediation:

Thursday, Oct 8th, Nov 10th

Covers: Attendees are introduced to the science of mold and explore its potentially harmful effects on building materials and occupants. This class shows how mold grows, how it spreads, and what actions should be taken to remove mold in a safe, effective, and reasonable manner. Procedures such as containment, negative air, and the proper use of personal protective equipment in removing mold are taught.

CE Credits: VA/DC/MD 3 CE units

CE Course: VA#200122 MD#C36987 DC#00013607

Hours: Oct 8 : 1 pm - 4:00 pm **Nov 10:** 9am-12pm

Water Damage Restoration:

Thursday, Oct 8th

Covers: This class illustrates how water damage can occur and its effects on carpet, wood floors, and other building materials, shows how quickly secondary damage happens and what steps can be taken to reduce or minimize the damage. The best water removal processes and equipment used for various building materials are presented, while explaining the principles of drying and dehumidification, mold growth and the use of antimicrobials, and odor control issues.

CE Credits: VA/MD/DC 3 CE units

CE Course: VA#200120 MD #C36986 DC #00013605

Hours: 9:00am-12:00 pm

Restorative Structural Drying:

Thursday, Nov 12th

Covers: This hands-on approach provides the latest information, equipment, procedures, and recommended certifications needed for water extraction and drying out of structures affected by water intrusion. Topics covered include effects of water saturation on various structural materials, evaluation of water losses, industry standards for drying, measurement and documentation, restoration processes, equipment and technology, modern drying paradigms and an overview of the science of drying (psychrometry) and explores the restore vs. replace decision.

CE Credits: VA/MD/DC 6 CE units

CE Course: VA#C58128 MD#C58213 DC#00013608

Hours: 9:00am - 4:00 pm

Smoke & Odor Damage Restoration:

Thursday, Sept 10th, Dec 10th

Covers: Explore the chemistry of fire and the effects of smoke, chemical vapors and acidic gases produced by fire on various structural building components and household contents, even during short periods of time. This course identifies items in a property that are at risk and how emergency corrosion mitigation can prevent or minimize further damage. Also, odor mitigation methods such as ozone and air cleaning are explained.

CE Credits: VA/MD/DC 3 CE units

CE Course: VA#200121 MD#C36988 DC #00013606

Hours: 1pm - 4:00 pm

Ethics: "If you don't live it, you don't believe it" **Nov 10th**

Covers: ServiceMaster founder, Marion Wade's sage concepts woven into this insurance industry ethics class. This program is a practical look at ethical decision-making. Instead of relying on "gut feel", the process contained in this program takes the decision-maker through several filters which ensure that all parties affected by the decision will be considered.

The class covers these key objectives: 1) Be able to identify reasons ethics are important. 2) Define ethics/values. 3) Describe foundational and situational ethics 4) Identify sources of ethical framework 5) Practice method of decision-making

CE Credits: VA 3 L&R CE units /MD 3 P&C CE units

CE Course: VA#200119 MD#C04044 (new number as of 10/20/09)

Instructor: Jane Gandee, Owner

Hours: 1pm- 4:00pm

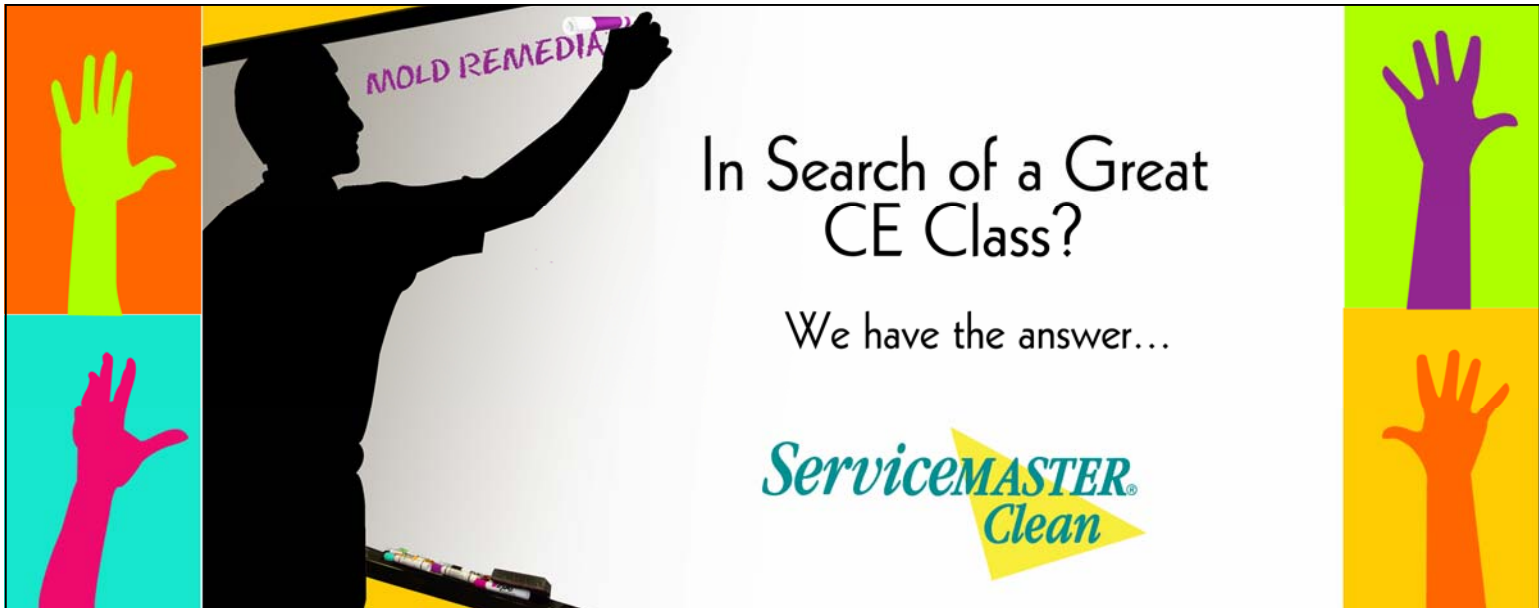
If interested in the following classes, please notify us and we will schedule them.

Biohazard

Covers: This course takes a practical look at the special requirements for handling biohazardous conditions and the need for safe and effective methods of mitigation. (under consideration for CE Credit)

Emergency Preparedness in Commercial Buildings

Covers: "Be Prepared" may be a Boy Scout motto, but in these chaotic times, it is a "rule" best to follow. Practical information and application. (Not for CE Credit)



In Search of a Great CE Class?

We have the answer...



Registration Information

3 ways to register!

Fax: 703-836-0818

Phone: 703-212-7000

Email Registration:

Attn: Janice Canody

Contact: Janice Canody, Marketing Coordinator —Extension 12

Janice@servicemaster-dc.com (include the following information)

Please register for class at least (1) week before each class.

One form for each registrant Registration Form

Title : _____ First Name: _____ Last Name: _____ Suffix _____

Company Name: _____ Position Held: _____

Address: _____ Opt In: I would like to opt-in to receive future notifications of CE training classes from ServiceMaster Clean. Your information will not be shared with any other entity.

City: _____ State _____ Zip Code: _____

Phone #: _____ Fax #: _____

Cell #: _____ Email: _____

Class(es) I wish to attend: Water Date: _____ Mold Date: _____

Drying Date: _____ Smoke/Odor Date: _____

Ethics Date: _____

ServiceMaster Clean of Alexandria, VA, Ft. Washington, MD & Washington, DC

703-212-7000

TAKE ADVANTAGE OF WHAT WE HAVE TO OFFER...

- **The latest industry information**
- **Learn about the most current and advanced methods of restoration and remediation.**
- **Become acquainted with the Environmental Protection Agency Guidelines and OSHA standards**
- **Hands-on opportunities in an informal lecture style**
- **Ample time for questions**
- **Pertinent take-home materials**
- **Continental Breakfast provided for ½ day classes, full day attendees also receive lunch.**
- **Free parking at our easy to reach, 7551 Fordson Road Alexandria, VA 22306 facility**