



# Healthy Indoor Environments

FOR THE HOMEOWNER WITH AN EYE ON THE VALUE OF THEIR HOME AND HEALTH

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MONTHLY NEWSLETTER

Jane & Greg Gandee, Principals



703-212-7000

## CHRISTOPHER COFFIN



Chris Coffin joined ServiceMaster in 2003 with a comprehensive background in construction and project management. Since joining

ServiceMaster, he has worked diligently to master all aspects of the company and was promoted to Director of Training and Safety in March of 2004. His extensive training includes:

- ◆ WRT: Water Restoration Technician
- ◆ ASD: Applied Structural Drying
- ◆ Certified Lead Abatement Supervisor
- ◆ HAZWOPER 40 Certified
- ◆ CMR: Certified Mold Remediator
- ◆ Certified in Clean Space Encapsulation systems course by Basement Systems
- ◆ ServiceMaster Academy of Service
- ◆ MRT: Mold Remediation Technician

If you would like to contact Chris with questions or for further information on ServiceMaster's many services, please contact him at [chris@servicemaster-dc.com](mailto:chris@servicemaster-dc.com).

### -Comments & Opinions-

Please let us know if there is specific information or topics that you would like to see included in our newsletter. If you have questions/comments on this article, please email us at: [info@servicemaster-dc.com](mailto:info@servicemaster-dc.com).

## THE END OF DUCT CLEANING

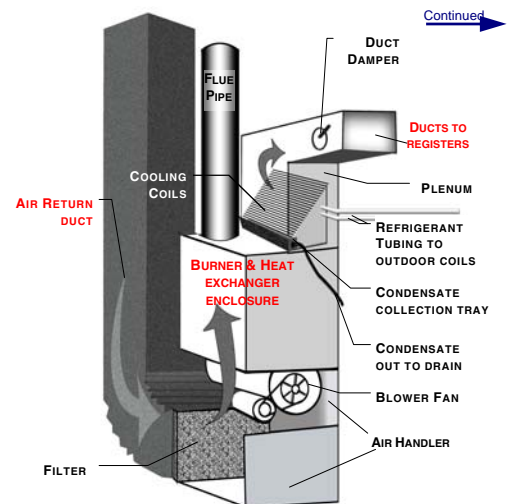
Christopher Coffin

Director of Training & Safety

When you tune a car, would you change the oil filter and not the oil? Would you replace half of the spark plugs, or service only the engine and neglect the brakes? Of course not, because the car runs best when you maintain the entire system. Let's apply this analogy to your home, specifically relating to our specialty of indoor air quality. Nothing can improve or degrade your health and the quality of your air more than the condition of your HVAC system. Even if you change the filter regularly, dust, pollen, insects and other debris will eventually collect in the system.

Historically, calling one of many local "duct cleaners" was the answer, and in two hours or less the ducts were swept out. The ducts, however, are only the most visible part of a system that includes coils, a condensate pump, drain pan, drain line, and

blower motor assembly. At ServiceMaster of Alexandria & D.C. we believe that cleaning only the ducts is simply the easy way out that some companies exploit for high volume work. When our technicians have completed the cleaning of your ducts, the job is only half done. They will then open the coil cabinet and clean the coils and drain pan, replace the condensate pump, and flush out the drain line. The blower compartment will be opened and cleaned out; including the "squirrel cage" that actually moves the air.



Each vent cover or grill is removed and cleaned before being replaced, and the vent opening is vacuumed out. We will also install a new 3M filter with a MERV rating of 10-12, and an airflow monitor to notify you when your filter needs to be changed. You will not find another company to match us in our job process, attention to detail, concern for your satisfaction, or customer service.

From the first time our field manager visits you to assess your home and answer your questions to

our technician's use of floor coverings and shoe protection to protect your home, you will see the ServiceMaster difference. We treat every home as if it is our own, making your satisfaction our number one priority. With our equipment, knowledge and experience we are the only choice for addressing your indoor air quality needs. Call us today, and feel the difference tomorrow.



7551 Fordson Road.  
Alexandria, VA 22306

Phone: 703/212-7000  
Fax: 703/836-0818

*The clean you expect  
The service you deserve*

## Carpet Care Tips

### Vacuuming

Almost 85% of the soil on a carpet is dry soil brought in by the soles of shoes. Dry soil is abrasive and can damage the carpet fibers causing accelerated wear. This soil is best removed by regular vacuuming. It is also important to monitor the soil level in the bag of your vacuum. Change it when it is half full.

### Spot Removal

When removing spots, always apply a small amount and blot it with a clean white cloth. Next, rinse by wetting the cloth with water and blot it onto the spot. Repeat until the spot is gone. Always BLOT never RUB!

### Entrance Mats

Using entrance mats inside and outside of doorways will reduce the amount of soil brought into your home.

### Regular Carpet Cleaning

Don't forget to call and schedule your carpet cleaning.

**\$25<sup>00</sup> Off**

**Your Next Carpet or  
Upholstery Cleaning**

Call **703-212-7000**  
to schedule an appointment.



Promotion Code: **SMCREFI** • Disclaimer: All services provided by ServiceMaster of Alexandria, VA, Ft. Washington, MD & Washington, DC. Some restrictions apply. Areas over 300 sq feet are considered two or more rooms. Minimum Order \$150.00. Expires **8/31/2005**.